



Hidelow — HOUSE —

Cottages and Bed & Breakfast



Hidelow House, Acton Green, Acton Beauchamp, Worcester. WR6 5AH. Tel: 01886 884547 Email: info@hidelow.co.uk

Terms & Conditions

Hopbine, Hop Pocket, Katherine's Cottage, The Oast House, Hidelow Lodge

- Please check **Availability** on our website www.hidelow.co.uk, e-mail us at accommodation@hidelow.co.uk or telephone on +44 (0)1886 884547 to make a provisional booking. Your holiday dates will be reserved for your chosen accommodation for up to 7 days, dependent upon the lead-time.
- A **Booking** will be confirmed upon receipt of a booking form, together with a non-refundable deposit of one third of the basic holiday price.
- **Payment** can be made by most debit/credit cards, cheque, or cash.
- The **Balance** of the holiday cost should be paid 6 weeks before the holiday start date. For bookings within 6 weeks of the holiday start date, the full cost of the holiday is required upon booking.
- **Weekly Rentals:** The Hire Start Day for Hopbine, Hop Pocket, Katherine's Cottage, The Oast House and Hidelow Lodge is normally Saturday. For The Farmhouse and Cider House it is normally Friday.
- **Short Breaks:** Normally Friday to Monday and Monday to Friday (but may be at any time at our discretion). Short Breaks may be booked in advance for most times of the year, except peak holiday times.
- Each week of your holiday is charged separately according to the periods covered by the price list.
- **Period of rental** is strictly from 4pm on the day of arrival until 10am on the day of departure. This enables us to prepare the cottages for yourselves and for subsequent guests and we ask you to respect these times.
- **Pets**, though welcome, may not be left unattended in the cottages at any time, unless caged. Neither are they to be allowed outside without a supervising adult.
- There shall be a nominated **Responsible Person** for each booking (whether for one cottage or for several cottages together) who shall accept responsibility for all payments, (whether for Rental or Security Deposit - see below) and who will complete and sign the Booking Form.
- **Under no circumstances may more than the maximum number of persons stated** on the website and in the brochure occupy the property. The **Responsible Person** shall identify every member of their party on the Booking form. Hidelow House Cottages reserves the right to require additional persons to leave.
- Please notify us if you wish friends or relatives to visit you by day, so that we can ensure you have the equipment you may need (crockery, glassware etc)
- The **Responsible Person** shall ensure that the cottage(s) are returned to the owner in the same clean and tidy condition in which they were handed over to them at the commencement of the rental period.
- The **Responsible Person** shall be responsible for the safety of the fabric and contents of the cottage(s) and make recompense to Hidelow House Cottages for any damage and extraordinary cleaning costs incurred during the rental period.
- A compulsory **Hot Tub Deposit** of £100 is payable for Hopbine.
- **The Responsible Person** will be personally liable for any damage to the property and for any breakages. At the owners' discretion or when 2 or more cottages are booked together a **Security Deposit** of £250 against accidental damage & excessive cleaning costs may be required, payable either with the balance of rental or with the full rental payment, refundable (less costs) 10 days following guests' departure.
- For groups under 25 years of age, a **Security Deposit** of £500 **per cottage** applies as above.

Failure to comply with the above Terms and Conditions may result in the loss of your Security Deposit altogether.



“The perfect rural retreat”

www.hidelow.co.uk