



# Hidelow — HOUSE —

Cottages and Bed & Breakfast



Hidelow House, Acton Green, Acton Beauchamp, Worcester. WR6 5AH. Tel: 01886 884547 Email: [info@hidelow.co.uk](mailto:info@hidelow.co.uk)

## Terms & Conditions – The Farmhouse and Cider House

- Please check **Availability** on our website [www.hidelow.co.uk](http://www.hidelow.co.uk) , e-mail us at [accommodation@hidelow.co.uk](mailto:accommodation@hidelow.co.uk) or telephone on +44 (0)1886 884547 to make a provisional booking. Your holiday dates will be reserved for your chosen accommodation for up to 7 days, dependent upon the lead-time.
- A **Booking** will be confirmed upon receipt of a booking form, together with a non-refundable deposit of one third of the basic holiday price.
- **Payment** can be made by most debit/credit cards, cheque, or cash.
- The **Balance** of the holiday cost should be paid 6 weeks before the holiday start date. For bookings within 6 weeks of the holiday start date, the full cost of the holiday is required upon booking.
- **Weekly Rentals:** The Hire Start Day for The Farmhouse and Cider House is normally Friday; the Start Day for the other cottages is normally Saturday.
- **Short Breaks:** Normally Friday to Monday and Monday to Friday (but may be at any time at our discretion). Short Breaks may be booked in advance for most times of the year, except peak holiday times.
- Each week of your holiday is charged separately according to the periods covered by the price list.
- **Period of rental** is strictly from 4pm on the day of arrival until 10am on the day of departure. This enables us to prepare the cottages for yourselves and for subsequent guests and we ask you to respect these times.
- **Pets may be permitted strictly by agreement only** and may not be left unattended in the cottages at any time, unless caged. They are not to be left alone at any time either outside or inside the cottage without a supervising adult unless caged.
- There shall be a nominated **Responsible Person** for each booking (whether for one cottage or for several cottages together) who shall accept responsibility for all payments, (whether for Rental or Security Deposit - see below) who will complete and sign the Booking Form and make a single deposit/balance payments on behalf of all others in the party.
- **Under no circumstances may more than the maximum number of persons stated** on the website and in the brochure occupy the property. The **Responsible Person** shall identify every member of their party on the Booking form. Hidelow House Cottages reserves the right to require additional persons to leave.
- Permission **MUST** be sought for all Day Visitors.
- Only people identified on the Booking form may use cottage and site facilities.
- The **Responsible Person** shall ensure that the cottage(s) are returned to the owner in the same clean and tidy condition in which they were handed over to them at the commencement of the rental period.
- The **Responsible Person** shall be responsible for the safety of the fabric and contents of the cottage(s) and make recompense to Hidelow House Cottages for any damage and extraordinary cleaning costs incurred during the rental period.
- **The Responsible Person** will be personally liable for any damage to the property and for any breakages. A compulsory Hot Tub & **Security Deposit** of £250 against accidental damage & excessive cleaning costs, is payable either with the balance of rental or with the full rental payment, refundable in full or in part, 10 days following guests' departure.
- When 2 or more cottages are booked together, a **Security Deposit** of £250 **per cottage** applies as above.
- For groups under 25 years of age, an additional **Security Deposit** of £500 **per cottage** applies as above.

**Failure to comply with the above Terms and Conditions may result in the loss of your Security Deposit altogether.**



“The perfect rural retreat”

[www.hidelow.co.uk](http://www.hidelow.co.uk)